

Yucca Community Center

6671 Yucca Street, Los Angeles 90028, (323) 957-6339

Community Needs Assessment Survey

We thank you in advance for your assistance in filling out this survey. The information that you provide to us will be kept completely confidential. Please return the completed form to the registration office.

Please mark the best response to each question below.

1) **How would you describe your race or ethnicity?**

African American Latino (a) Caucasian Asian Native American Other

2) **What is your Gender?**

Male Female

3) **What is your Zip Code?** _____

4) **Do you have any of the following technologies in your home?** Please check all that apply

Cable television Satellite Dish Personal Computer Internet Connection

5) **How often do you visit the Recreation Center?**

Daily Once a week or more 2-3 Times a month Once a month

Every 2-3 Months 2-3 Times a year

6) **What is your primary reason for visiting Yucca Community Center?** Please check all that apply

Youth Classes Adult Classes Organized Team Sports Child Care Open Gym Other

7) **The Recreation center staff is knowledgeable and professional. I ...**

Strongly Agree Somewhat Agree Neither Agree or Disagree Somewhat disagree

Strongly Disagree

8) **In thinking about your most recent experience with a Yucca Park Center Staff member, was the quality of customer service you received...**

Superior Very Satisfactory About Average Somewhat Unsatisfactory Very Poor

9) **Considering the value of the program you paid for, was it:**

An exceptional value, worth more than you paid for it

A good value, worth about what you paid for it.

A poor value, worth less than you paid for it.

10) **Are there any programs that we are not offering that you would like to see offered?**

11) **What recommendations would you offer for improving our programs?**

12) **Overall I am very satisfied with the Recreation Center's Programs.**

Strongly Agree Somewhat Agree Neither Agree or Disagree Somewhat disagree

Strongly Disagree

13) **Would you recommend Yucca Community Center to others?**

Definitely Probably Might or Might not Probably Not Definitely Not

14) **Are there any other comments about Yucca Community Center you would like to add?**

We thank you for all your comments! Yucca Community Center looks forward to serving you and your family for many years to come. Should you have any other comments, please feel free to contact the park office at (323) 957-6339.