November 1, 2022

Kimberly Simonet Regional Director Department of Recreation and Parks

#### RE: Petition to Transfer, Louise Merritt, Lincoln Park Director

To Whom It May Concern:

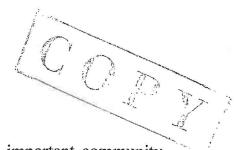
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We the people, who represent the community of Lincoln Heights are petitioning to transfer Louise Merritt due to her lack of skills in Professionalism, Knowledge, Leadership, Vision, Direction, Organization, Communication, and Compassionof her position who serves the community as director of parks and recreation.

Her lack of leadership and organizationalskills has led to severe consequences which has had a negative impact to our community. Her actions have impacted participants such as children, parents, referees, and umpires due to the lack of public information on upcoming events. The lack of communication to the public has led to not enough children, referees and umpires showing up to the community events. Additionally, the lack of participation has caused teams to forfeit because one team will have 3 children playing and the other 4 children playing. Evidently, Louise Merritt doesn't communicate with the community and shows a lack of interest otherwise there would always be enough people participating at the events. As director of parks and recreation; communication, information to the public, and participation plays a vital role in keeping the community events going. Thus, many participants have transferred to El Sereno and other nearby parks due to the lack of information about these public events.She is oblivious to how her actions and negativity impact's her staff and community.

Louise Merritt lacks compassion for our seniors, children and parents! For instance, Louise Merritt shows a lack of consideration for our seniors because she leaves our seniors locked out of the recreation center for hours especially during bad weather conditions. Furthermore, many of our seniors are disabled. Many of them utilize canes, walkers and wheelchair to get around. Louise Merritt has made it impossible for our seniors to get inside the recreational center because she forces them to go to the front of the recreational center to get inside instead of giving our seniors easy access to the back door of the recreation center. Moreover, she uses derogatory terms such as racial slurs, inappropriate language and bullies staff as well as parents. She intimidates the staff by embarrassing them, bullies, be-little's employees, and yell's at the seniors. On one occasion after school, one of the kid's mentioned to their parents – that Louise always yells at them. We are suppose to have a positive impact on our community while we try to educate them in a positive way. Using this type of language in front of our children, parents and staff is detrimental to our community.

Petition to Transfer Louise Merritt November 1, 2022 Page 3



Thank you in advance for valuable time and attention to this very important community matter.

25

Sincerely and Concerned,

Lupe Guillen, Community Advocate

APAN Benjamin Espinosa, Community Advocate

c: Sylvia Patsaouras, President, Rec. and Parks Commissioner, Harold Arrivillaga, Board Secretary Jimmy Gomez, Congressman Jennifer Barraza, Chief of Staff for Kevin de Leon Cynthia Cruz, Field Deputy for CD 14 Lincoln Heights Neighborhood Council Los Angeles City Clerk

California all-purpose acknowledgmen	T CIVIL CODE § 1189
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A notary public or other officer completing this certificate veri to which this certificate is attached, and not the truthfulness,	fies only the identity of the individual who signed the document , accuracy, or validity of that document.
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County of Los Angeles	
On 04/21/2023 before me.	Erick Caro, Notary Public
Date	Here Insert Name and Title of the Officer
personally appeared Lupe Guille	en & Benjamin Espinoza
	Name(s) of Signer(s)
ERICK CARO Notary Public - California Los Angeles County Commission # 2334585 My Comm. Expires Oct 1. 2024	I certify under PENALTY OF PERJURY under the laws of the State of California that the foregoing paragraph is true and correct. WITNESS my hand and official seal.
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We, the tax payers, who represent the past, current, and future generations of Lincoln Park Recreation of Lincoln Heights, hereby acknowledge the need for the transferring of Louise Merritt, Recreation Director, of Lincoln Park. Louise Merritt's ineffective Leadership has resulted in individual and community consequences and loss. Therefore, we the undersign DEMAND immediate change of leadership.

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No.	PRINT NAME	PHONE # or E-MAIL	ADDRESS
1	Rosalio Munoz		
2	Anthony C	ľ	
3	Aroje 18 Martin		
4	JOSEPH CERVANTE		
5	ERLY GAILEGOS		
6	TORY MEDINA		
7	Anthony GALLEGES		
8*	ROBERT SILVA		
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10	Anthony Medina		
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1	Jasmine Pacheco		
2	MANUEL APROVES		
3	Julio Aredonali		
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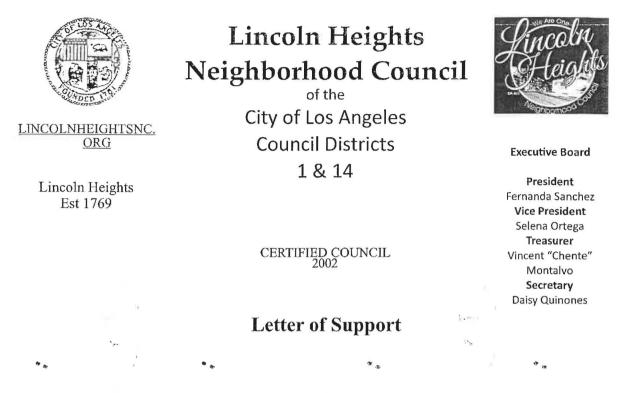
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# This letter was approved by the Lincoln Heights Neighborhood Council on February 1, 2024, by a vote of: <u>10</u> YES <u>0</u> NO <u>0</u> ABSTAIN <u>0</u> INELIGIBLE

#### **RE:** The Executive Director, Louise Merritt, for the Lincoln Heights Parks and Recreation Center located at 3501 Valley Blvd, Los Angeles California.

We, the Lincoln Heights Neighborhood Council hereby put forth a Letter of Support to the community stakeholders and over 431 signatures, regarding the Lincoln Park Recreation Center located at 3501 Valley Boulevard in their request to transfer the Executive Director Louise Merritt due to the disservice perpetuated onto our community, as well as the allegations of mistreatment of community members and employees.

We also request that the Lincoln Park Recreation Center put their best effort forward to finally establish a PAB board, as required by the city, to further collaborate and make amends with our community. The LHNC is highly interested in facilitating with this matter.

We request facilitation in the most amicable way to resolve the issues and tensions between our community and the recreation center. As public officials, it is our fiduciary duty to serve our community with the best of intentions, while upholding integrity to our stakeholders.

Sincerely, Lincoln Heights Neighborhood Council Mayor Karen Bass, General Manager Jimmy Kim, Superintendent Chinyere Stoneham

As a former Lincoln Park Advisory Board Member I am submitting this complaint against Lincoln Park Director Louise Merritt due her unprofessional behavior. Ms. Merritt closed the front door access to the recreational center during high peak summer days. I had to attend to a young boy who fainted due to heat exhaustion. All he wanted was a drink of water and could not access the water fountain. I called 911 and administered first aid. This gross negligence was reported immediately to park supervisors. I also complained several times about the dirty bathrooms and the prostitution and drug sales taking place at the park. I requested that the Park Advisory Board be established and why when I questioned her about it she responded "No we don't need a PAB. I questioned her about the PAB on several occasions. I continue to receive complaints about her by community members who know me. People in the community are scared of her. Those who are undocumented do not want to step forward. I do not want to cause any hardship on our seniors most of them signed the petition we circulated. A number of them transferred to Montecito Park because they could not tolerate her abusive language hateful statements she used. Ms. Merritt would yell out "Speak English" in a Spanish speaking community. I received several senior complaints so I followed up with Congressman Jimmy Gomez office and requested they look into it. I then submitted another letter to General Manager Jimmy Kim that documents our concerns and submitted a petition of 431 signatures to Supervisor Kimberly Simonet. Her response was "Do what you got to do". At my age I should not have to organize a protest or hold press conference in or order for the City of Los Ångles to respond to our community concerns.

Lupe Guillen

Former Park Advisory Board Member

Lincoln Heights Cultural Preservation Coalition, Lincoln Park Fourth of July Committee (23 Years)

Fw: Fw: Formal Complaint: Director Louise Merritt Lincoln Park Recreation Center

From: carolyn alvarez (c To: Date: Monday, February 5, 2024 at 03:14 PM PST

Response to my email

Sent from Yahoo Mail for iPhone

Begin forwarded message:

On Monday, February 5, 2024, 3:13 PM, Anita Meacham <anita.meacham@lacity.org> wrote:

+Kimberly Simonet +Sharon Nishihara Good Afternoon Ms. Alvarez,

Thank you for your email. Your concerns are very important to us and as you stated, we have conducted an investigation into this matter on several occasions interviewing staff, volunteers, patrons and parents and found that Ms. Merritt has a track record of being a committed, diligent and responsible employee serving the community.

We will be meeting internally to review your concerns again.

kindly, Anita

Hello

On Mon, Feb 5, 2024 at 2:32 PM carolyn alvarez <

wrote:

Subject: Follow-up on Formal Complaint: Director Louise Merritt Lincoln Park Recreation Center

This is a follow-up to this email sent in 2021. We know the City removed or she took a leave during the investigation and now she is back in her position. Apparently, No evidence was found. But, No parents were interviewed or no one talked to the hair dresser or asked for the address of the place. This initial email was sent back in 2021. But, the park has still not improved and the sports programs are dead. The field of dreams fields are locked up and not being used by the kids in the community. We still domand a more active, involved, respectable director. We need her to be held accountable for her actions and lack of. She is not trusted and lost the respect of the community. She does not work well with the community and only wants to do the minimum for the community. Especially, when it comes to the sports program. Mrs. Merritt needs to go and the voices of the community need to be heard!!!!

Please reconsider you action and replace Mrs Merritt

Thank you

Carolyn Diaz Alvarez

July 27, 2021

Reg: Director Louise Merritt

Lincoln Park Recreation Center

3501 Valley Blvd

Los Angeles, CA 90031

To whom it may concern

I am writing to submit a formal complaint against Mrs. Louise Merritt, Director at Lincoln Park Recreational Center. This letter is to highlight the poor management of the parks Sports Programs and facilities. Which our community kids are very fond of. It is a community meeting place where parents and kids meet up and enjoy themselves. The summer sports programs have always been a very big attraction for the community kids and parents. This is one of the ways the community parents encourage their kids to go out and play in a safe friendly environment. As you know, in an era of digital media, gang activity, and homelessness it has been a challenge to inculcate kids in healthy safe activities.

The following are injustices practiced by the Director that have affected the community sports program, parents and park facilities users. These are issues since 2021 when the issues started and this original email was sent.

1. The Director is non-co-operative and shows non-willingness towards managing the park programs and her staff. The office has a high staff turnover and there is no one answering parents or community member's calls or concerns. On any given day if you call no one answers the phones or opens the office doors. If calls are answered you get the same response every time "We are working on it". Staff members confirmed the Director

closes the office for 2 to 4 hour during lunch to do her nails and hair at Noel's salon on North Broadway. If an emergency happens and the office is closed she runs the risk of putting community members and the kids that use the park in jeopardy.

2. Parents, kids and a staff member confirmed a meeting to talk about parents' concerns about the parks mismanagement and lack of communication. During this meeting Mrs. Merritt announced out loud in front of everyone including kids "Go ahead call me a Nigger you know you want to." As you can imagine the shock and dismay of the parents and children and the distress this caused everyone present. Everyone was wondering why she would say something so insulting and what point she was trying to make or what was she trying to insinuate. Parents were frustrated at the meeting. But, would have never thought to say or think something so disrespectful. This was very unprofessional and shocking on her part and unacceptable behavior.

3. The Dodgers are sponsoring the RBI Field of Dreams program this year. The ribbon cutting was on June 13<sup>t.h.</sup> As of today the program has not taken off. We had over 45 kid's turn out for try outs and due to the disorganization and lack of communication with the parents the majority of kids have left to other parks. We only have four kids on most teams and have to borrow kids from other teams to have games. We are going to miss a wonderful opportunity if we don't start getting the program up and running.

4. The Director blames the kids and parents stating "they only came to get the uniforms" And "it's the parents fault for not bringing them" "I tried everything other than sending a pigeon". When the reality is they are sending emails at the last minute or not notifying parents at all. We have explained to Mrs. Merritt that phone calls are needed and noting that it is vital to communicate with parents well in advance since most parents work weekends and have to arrange transportation and care taker. Most parents are not email savy and do not have asses to emails. The area is predominantly Hispanic and most are immigrants or many are homeless. So communicating via email has proven ineffective.

5. The need to have someone that speaks Spanish in the office or just having staff is vital to meeting the needs of the community. Having staff that answers calls in the office just in case parents or community member's call to ask questions is vital to have a park that flourishes. Having someone in the office during games in case of an emergency is also vital. Many parents are frustrated and up-set with the lack of communication with the office and Director. So frustrated they are choosing to take their kids to El Sereno Park. Although, it is farther and not their community park.

6. Another issue is the Director is not hiring enough Umpires. There was a game and only 1 or 2 Umpires are available on the weekend. They are always 45 to 30 minutes late or no show. We had to forfeit every game this weekend due to the umpire no showing. This is frestrating since the parents make the effort to be at the park on time and the kids are excited to play. Kids have asked many times why they are not playing real games and that is a good legitimate question.

7. I have spoken to many parents and we all feel the same about the poor standard of community service and effort. At this point, we are gathering to demand change in the form of a petition to remove or have the Director transferred. We demand better accountability, oversite and responsibility from anyone placed in her position.

I believe it is in the City's best interest to take strict action regarding the above mentioned matters and I implore that you please take any necessary action on behave of the kids in the community and the community members that use the park. I ask for a remedy and solution to these problems so our kids can enjoy the facilities and programs again.

Thank you for your time on this urgent issue

Carolyn Alvarez Diaz

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"We Rise by Lifting Others," "Brighten Someone's day"



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To whom it may concern.

The reason for this letter is to make a formal complain and make you aware of what is going on at a Los Angeles County Park that is funded by us the taxpayers. A few years back I enrolled my 4 children in basketball and then in baseball and was excited to have my kids enrolled in sports at the same park that I grew up at. My childhood park because I grew up in Lincoln Heights on Lincoln Pk Ave and bought my home in Lincoln Heights by Lincoln High School. In the beginning everything was fine because we were dealing with Allen and he was so pleasant to work with very professional and always eager to assist all parents. As time went on, we had to deal with <u>Louise Merritt</u> and let me tell you this was such an unpleasant experience. Louise is unprofessional, rude and racist. Every time we went in to ask question about registrations, schedules or just about anything she would not even acknowledge we were in the room, she would just ignore us until she was ready to talk to us. Once she did talk to us, she always had and attitude and her answers would be sarcastic or she would answer as if we were inconveniencing her. I am a very passive person and I always tried to understand and justify her actions to my friends. I let this bad treatment and bad customer service continue until on day during a Halloween event that they had for the kids she made my 3 daughters' cry. I asked them what had happened they said Mrs. Louise had accused them of stealing a bell that was in the common area outside of her office and was yelling at them and stooping to their level when they came to me I went and confronted Louise and she said my daughter most likely took the bell because they were in the hallway when she noticed the bell missing. I told her she had to come to me if there was a problem and that she had not right to fight with my children. Later that night the bell was found with another kid and there were no apologies to me or my children. Once that season was over we left the park and signed my children up at Hazard Park. We had previously filed a complaint with Franchesca Pitsmeyer who had a meeting with her bosses, and nothing came out of it. I understand Louise

is part of a protected class at the moment and you guys are afraid of firing her out of fear of retaliations and lawsuits, but I can assure you she if the reason year after year your sign up continue to decrease and why so many parents have signed up their kids to Hazard Park, Rose Hill Park and El Sereno. This is very upsetting because it is us parents who pay taxes to keep these people employed and Louise Merrit is the worse kind of employee any business can have. I don't understand why she has not been fired or at a minimum demoted or moved into a position where she does not deal with the public. There was a petition signed by hundreds of people in the area who agreed with me and the county did nothing. I demand answers and a change needs to happen because like me there are hundreds of parents like me.

> . Attentively, Raquel Meraz

DATE: February 7, 2024

I am writing this letter because I support the community. I want to acknowledge that Louise Merritt is a person who came to our business and used our services which lasted four hours. I do not want to be involved in meetings so I hope this brief letter is good enough because I like to respect the privacy of my clients.

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Thank You

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