Community Needs Assessment Survey

We thank you in advance for your assistance in filling out this survey. The information that you provide to us will be kept completely confidential. Please return the completed form to the registration office or to any staff member.

Please mark the best response to each question below.

1) How would you describe your race or ethnicity?
   ___ African American   ___ Latino (a)   ___ Caucasian
   ___ Asian           ___ Native American   ___ Other

2) What is your Gender?
   ___ Male   ___ Female

3) What is your Zip Code? ______________________________

4) Do you have any of the following technologies in your home? Please check all that apply
   ___ Cable television   ___ Satellite Dish
   ___ Personal Computer   ___ Internet Connection

5) How often do you visit the Recreation Center?
   ___ Daily   ___ Once a week or more   ___ 2-3 Times a month
   ___ Once a month   ___ Every 2-3 Months   ___ 2-3 Times a year

6) What is your primary reason for patronizing Eagle Rock Recreation Center? Please check all that apply
   ___ Youth Classes   ___ Adult Classes   ___ Organized Team Sports
   ___ Child Care   ___ Open Gym   ___ Other

7) The Recreation center staff is knowledgeable and professional. I …
   ___ Strongly Agree   ___ Somewhat Agree
   ___ Neither Agree or Disagree   ___ Somewhat disagree   ___ Strongly Disagree

8) In thinking about your most recent experience with a Eagle Rock Recreation Center Staff member was the quality of customer service you received…
   ___ Superior   ___ Very Satisfactory   ___ About Average
   ___ Somewhat Unsatisfactory   ___ Very Poor

9) I feel like I have a good relationship with the Recreation Center Staff.
   ___ Strongly Agree   ___ Somewhat Agree
   ___ Neither Agree or Disagree   ___ Somewhat disagree   ___ Strongly Disagree
10) Considering the value of the program you paid for, was it:
   ___ An exceptional value, worth more than you paid for it
   ___ A good value, worth about what you paid for it.
   ___ A poor value, worth less than you paid for it.

11) Are there any programs that we are not offering that you would like to see offered?
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________

12) What recommendations would you offer for improving our programs?
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________

13) Overall I am very satisfied with the Recreation Center’s Programs.
   ___ Strongly Agree   ___ Somewhat Agree
   ___ Neither Agree or Disagree   ___ Somewhat disagree   ___ Strongly Disagree

14) The Recreation Center is making a positive contribution to mine and my child’s life.
   ___ Strongly Agree   ___ Somewhat Agree
   ___ Neither Agree or Disagree   ___ Somewhat disagree   ___ Strongly Disagree

15) Would you recommend Eagle Rock Recreation Center to others?
   ___ Definitely   ___ Probably   ___ Might or Might not
   ___ Probably Not   ___ Definitely Not

16) If asked, I would volunteer for park events or be a Park Advisory Board Member at
    Eagle Rock Recreation Center.
   ___ Definitely   ___ Most Likely Yes   ___ Maybe
   ___ Most Likely no   ___ Definitely Not

   If you would like to be contacted about becoming a volunteer or Park Advisory Board member
   please list your Name and Telephone # ______________________________________________

17) Are there any other comments about Eagle Rock Recreation Center you would like to
    add?
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________

We thank you for all your comments! Eagle Rock Recreation Center looks forward to serving
you and your family for many years to come. Should you have any other comments, please feel
free to contact the park office at (323) 257-6948.