Community Needs Assessment Survey

We thank you in advance for your assistance in filling out this survey. The information that you provide to us will be kept completely confidential. Please return the completed form to the registration office or to any staff member.

Please mark the best response to each question below.

1) How would you describe your race or ethnicity?
   ___ African American    ___ Latino (a)    ___ Caucasian
   ___ Asian               ___ Native American ___ Other

2) What is your Gender?
   ___ Male                ___ Female

3) What is your Zip Code? ________________________________

4) Do you have any of the following technologies in your home? Please check all that apply
   ___ Cable television    ___ Satellite Dish
   ___ Personal Computer   ___ Internet Connection

5) How often do you visit the Recreation Center?
   ___ Daily                ___ Once a week or more  ___ 2-3 Times a month
   ___ Once a month         ___ Every 2-3 Months   ___ 2-3 Times a year

6) What is your primary reason for patronizing Seoul International Park? Please check all that apply
   ___ Youth Classes       ___ Adult Classes       ___ Organized Team Sports
   ___ Child Care          ___ Open Gym            ___ Other

7) The Recreation center staff is knowledgeable and professional. I …
   ___ Strongly Agree      ___ Somewhat Agree
   ___ Neither Agree or Disagree      ___ Somewhat disagree  ___ Strongly Disagree

8) In thinking about your most recent experience with a Seoul International Park Staff member was the quality of customer service you received…
   ___ Superior            ___ Very Satisfactory  ___ About Average
   ___ Somewhat Unsatisfactory ___ Very Poor

9) I feel like I have a good relationship with the Recreation Center Staff.
   ___ Strongly Agree      ___ Somewhat Agree
   ___ Neither Agree or Disagree  ___ Somewhat disagree  ___ Strongly Disagree
10) Considering the value of the program you paid for, was it:
   ___ An exceptional value, worth more than you paid for it
   ___ A good value, worth about what you paid for it.
   ___ A poor value, worth less than you paid for it.

11) Are there any programs that we are not offering that you would like to see offered?
   __________________________________________________________________________
   __________________________________________________________________________
   __________________________________________________________________________
   __________________________ _________________________________

12) What recommendations would you offer for improving our programs?
   __________________________________________________________________________
   __________________________________________________________________________
   __________________________________________________________________________

13) Overall I am very satisfied with the Recreation Center’s Programs.
   ___ Strongly Agree           ___ Somewhat Agree
   ___ Neither Agree or Disagree ___ Somewhat disagree   ___ Strongly Disagree

14) The Recreation Center is making a positive contribution to mine and my child’s life.
   ___ Strongly Agree           ___ Somewhat Agree
   ___ Neither Agree or Disagree ___ Somewhat disagree   ___ Strongly Disagree

15) Would you recommend Seoul International Park to others?
   ___ Definitely           ___ Probably        ___ Might or Might not
   ___ Probably Not     ___ Definitely Not

16) If asked, I would volunteer for park events or be a Park Advisory Board Member at Seoul International Park.
   ___ Definitely           ___ Most Likely Yes   ___ Maybe
   ___ Most Likely no     ___ Definitely Not

If you would like to be contacted about becoming a volunteer or Park Advisory Board member please list your Name and Telephone # ____________________________

17) Are there any other comments about Seoul International Park you would like to add?
   __________________________________________________________________________
   __________________________________________________________________________
   __________________________________________________________________________

We thank you for all your comments! Seoul International Park looks forward to serving you and your family for many years to come. Should you have any other comments, please feel free to contact the park office at (213) 383-7549.