Community Needs Assessment Survey

We thank you in advance for your assistance in filling out this survey. The information that you provide to us will be kept completely confidential. Please return the completed form to the registration office.

Please mark the best response to each question below.

1) How would you describe your race or ethnicity?

___ African American ___ Latino (a) ___ Caucasian ___ Asian ___ Native American ___ Other

2) What is your Gender?

___ Male ___ Female

3) What is your Zip Code?

____________________________

4) Do you have any of the following technologies in your home?. Please check all that apply

___ Cable television ___ Satellite Dish ___ Personal Computer ___ Internet Connection

5) How often do you visit the Recreation Center?

___ Daily ___ Once a week or more ___ 2-3 Times a month ___ Once a month ___

Every 2-3 Months ___ 2-3 Times a year

6) What is your primary reason for visiting Yucca Community Center? Please check all that apply

___ Youth Classes ___ Adult Classes ___ Organized Team Sports ___ Child Care ___ Open Gym ___ Other

7) The Recreation center staff is knowledgeable and professional. I...

___ Strongly Agree ___ Somewhat Agree ___ Neither Agree or Disagree ___ Somewhat disagree ___ Strongly Disagree

8) In thinking about your most recent experience with a Yucca Park Center Staff member, was the quality of customer service you received...

___ Superior ___ Very Satisfactory ___ About Average ___ Somewhat Unsatisfactory ___ Very Poor

9) Considering the value of the program you paid for, was it:

___ An exceptional value, worth more than you paid for it
___ A good value, worth about what you paid for it.
___ A poor value, worth less than you paid for it.

10) Are there any programs that we are not offering that you would like to see offered?

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11) What recommendations would you offer for improving our programs?

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________________________________________________________________________

12) Overall I am very satisfied with the Recreation Center’s Programs.

___ Strongly Agree ___ Somewhat Agree ___ Neither Agree or Disagree ___ Somewhat disagree ___ Strongly Disagree

13) Would you recommend Yucca Community Center to others?

___ Definitely ___ Probably ___ Might or Might not ___ Probably Not ___ Definitely Not

14) Are there any other comments about Yucca Community Center you would like to add?

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We thank you for all your comments! Yucca Community Center looks forward to serving you and your family for many years to come. Should you have any other comments, please feel free to contact the park office at (323) 957-6339.